BMS

BMS hs, BMS hp, BMST, BMSX

Service instructions









be think innovate

English (GB)

Original service instructions.

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Warning



Prior to service, read these service instructions carefully. Installation and service must comply with local regulations and accepted codes of good practice.

Observe the safety instructions in the installation and operating instructions for the product.

1. Symbols used in this document

Warning



Note

If these safety instructions are not observed, it may result in personal injury.

If these safety instructions are not observed, it Caution may result in malfunction or damage to the equipment.

> Notes or instructions that make the job easier and ensure safe operation.

2. Identification

This section shows the type key, the nameplate and the codes that can appear in the variant code.

2.1 Nameplate



Fig. 1 Nameplate

Pos.	Description
1	Type designation
	Model designation:
2	generation
2	product number
	 production code (yyww-x).
3	Rated flow rate
4	Rated head
5	Rated speed
6	Pressure gauge (fresh-water pump discharge)
7	Minimum inlet pressure and maximum outlet pressure
8	Maximum ambient temperature
9	Net weight of booster module
10	Minimum efficiency index
11	Country of origin
12	CE mark
13	TR mark

2.2 Type key

Example		BMS	30	-26	hs	-E	-C	-P	-A
Pump BMS		-							
BMSX	include X-changer and BM hp pump								
BMST	include BMT pump								
Rated pur	np flow rate [m ³ /h]		-						
Number of	f stages			-					
Туре					•				
hs	High-pressure pump w	ith hig	h-s	pee	d				
hp	High inlet pressure								
Motor									
E	PM								
Materials	Sleeve/pump/motor						•		
С	C 1.4539/904L								
Code for rubber part									
Р	NBR								
Shaft seal									-
А	Tungsten carbide/carb	on							

3. Torques

This section shows the screws and nuts that must be tightened to a certain torque and the lubricants to be used.

Pos.	Designation	Quantity	Dimensions [mm]	Torque [Nm]
377b	Hexagon screw	8	M16 x 45	140
352c	Hexagon head screw	4	M10 x 40	33
374b	Hexagon socket head cap screw	2	M6 x 25	6
41	Hexagon head screw	4	M10 x 40	33
220	Hexagon cap screw	4	M12 x 30	70

4. Service tools

The following drawings and tables show special, standard and torque tools for pump service.

4.1 Service tools



4.2 Standard tools

Pos.	Designation	gnation Dimensions For pos. [mm]			
А	Open-end spanner	24	377b	SV0122	
В	Open-end spanner	19	363a	00SV0054	
С	Open-end spanner	17	352c	00SV0056	
D	Hexagon key	6	374b	00ID1784	
E	Hook spanner	40-42	371b	00ID3407	

4.3 Torque tools

Pos.	Designation	Torque	For pos.	Part number
	Torque wrongh	40-200 Nm	377b	00SV0400
Г	Torque wrench	20-100 Nm	352c, 220, 41	00SV0269
G	Torque screwdriver 1-6 Nm	-	374b	00SV0438
		M16	377b	00SV0524
Н	Ring insert tool	M12	220	00SV0271
		M10	352c, 41	00SV0270
L	Socket driver for hexagon socket	M6	374b	00SV0296

4.4 Additional instructions

You find the dismantling and assembly service video at Grundfos' Installation and Service Youtube.com channel, see http:// qr.grundfos.com/i/BMSservicevideo.

The PM Leroy-Somer motor and drive are available at the Leroy-Somer website, see http://www.emersonindustrial.com/

For further information, see the online documents below:

- Grundfos quick guide for BMS hs, BMS hp, BMST and BMSX: http://net.grundfos.com/qr/i/98737800
- Grundfos installation and operating instructions for BMS hs BMShp, BMST and BMSX: http://net.grundfos.com/qr/i/ 98567337
- Grundfos installation and operating instructions for MGE installation: http://net.grundfos.com/qr/i/96780071
- Grundfos installation and operating instructions for CUE: http:/ /net.grundfos.com/qr/i/96706951
- Grundfos service instructions for CUE: http:// net.grundfos.com/qr/i/96765700
- Grundfos service instructions for SP, see Grundfos Product Center, www.grundfos.com.

5. Before dismantling

General information about BMS hs and BMS hp

The work site must be clean, free of salt or brine water and iron filings. Clean the workplace with flushing water, if it is necessary.

- 1. If the pump is to be repaired at a service workshop, do the following:
- 2. Check that the pump has not been damaged during transportation.
- 3. Identify the type designation. See the pump nameplate.
- 4. If the repair is to be done on site before dismantling the pump, check the installation:
 - wiring connections (power supply and signals)
 - hydraulic connections
 - inlet and outlet pressure and flowmeter value(s), if possible
 - protection: pressure switches, flow switches and motor protection etc.
- Compare the motor voltage and frequency details on the motor and frequency converter nameplates with the power supply available.
 - Read and note down the trip and failure log of the frequency converter.

5.1 Dismantling pump and motor

- 1. Remove the Victaulic clamp at the inlet-and outlet.
- 2. Remove the service connector, if it is installed.



Fig. 2 Removing the Victualic coupling and service connector

3. Remove the four M10 bolts.



Fig. 3 Dismantling pump and motor

4. Loosen the clamps and pull the pump towards the outlet port if the pump is mounted on a base frame.



Fig. 4 Removing pump from motor

5.2 Dismantling the thrust bearing

5. Remove the two hexagon socket head cap screws.



TM06 4566 2515

English (GB)

Fig. 5 Loosening the hexagon socket head cap screws

6. Use the screws to pull out the thrust bearing from the bearing housing.



Fig. 6 Removing the thrust bearing

- 7. Pull back the thrust bearing and shaft from the bearing housing.
- 2. Remove the four pins.



Fig. 7 Shaft bearing with shaft

8. Remove the two O-rings.

English (GB)

Note: Always replace the O-rings and use soapy water for lubrication.



TM06 4569 2515

TM06 4570 2515

TM06 4568 2515

Fig. 8 Removing O-rings

- 5.3 Dismantling the thrust bearing and shaft seal
- 1. Remove the thrust bearing shaft.



Fig. 10 Removing the pins

3. Pull out the thrust bearing and support.

Note: Inspect the up-thrust bearing surfaces, stationary and rotary. Both must be free of scratches, cracks and any visible wear.



- Fig. 11 Removing the thrust bearing and support
- 4. Pull out the shaft seal.



Fig. 9 Removing the shaft



Fig. 12 Removing the shaft seal

TM06 4574 2515

TM06 4575 2515

TM06 4576 2515

5.4 Assembling the thrust bearing

5. Note down the position of the pin.



Fig. 13 Position of the pin

6. Note down the position of the hole.



Fig. 14 Position of the hole

7. Mount the shaft seal.



Fig. 15 Mounting of shaft seal

8. Note down the position of the holes in the thrust bearing.



Fig. 16 Position of the thrust bearing



- 9. Assembly of support and thrust bearing
- 10. Insert the four pins.



Fig. 17 Inserting the pins



Make sure that the thrust bearing is moving freely in all four axes.

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5.5 Dismantling the rotating shaft seal part

1. Loosen and remove the shaft seal (left-hand thread). For service tool, see section *4. Service tools*.



Fig. 18 Loosening the shaft seal

2. Remove the shaft seal and O-ring.



Fig. 19 Shaft seal and O-ring

Note Always replace the O-rings. Use soapy water for lubrication.

- 3. Mount a new O-ring and shaft seal.
- 4. Tighten the shaft seal.



Fig. 20 Tightening the shaft seal

5. Remove the support bearing and replace it.



- Fig. 21 Support bearing
- 6. Insert the inner and outer O-rings.



TM06 4582 2515

Fig. 22 Replacing the O-ring



7. Insert the complete thrust bearing.

TM06 4581 2515



Fig. 23 Mounting the thrust bearing

TM06 4584 2515

8. Mount the two hexagon socket head cap screws.



TM06 4585 2515

Fig. 24 Assembling the thrust bearing

5.6 Dismantling the pump and sleeve

9. Unscrew the 4 x M10 bolts.



TM06 4586 2515

TM06 4587 2515

Fig. 25 Dismantling the pump and sleeve

10. Remove the flange and loosen the bearing housing union nut.



Fig. 26 Loosening the union nut

11. Use a open-end spanner to help separate the pump and sleeve.



- Fig. 27 Separating the pump and sleeve
- 12. Pull out the pump.
- 13. Check the SP service instruction in Grundfos Product Center for more information about dismantling and repairing the pump.



Fig. 28 Pulling out the pump

14. Replace the two O-rings.



Note Always replace the O-rings. Use soapy water for lubrication.

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TM06 4591 2515

TM06 4593 2515

English (GB)

CORP. 1-1-

Fig. 30 Replacing the O-ring

15. Replace the O-ring.



5.7 Assembling the pump

16. Mount the pump again. Make sure that the guide pins point downwards during assembly.



Fig. 31 Guide pins

17. Tighten the union nut by hand.



Fig. 32 Tightening the union nut

18. Loosen the union nut by 90 ° angle. Use markings if needed. The union nut is loosen again in order to create a small gap between the pump and sleeve flange.



TM06 4594 2515

TM06 4595 2515



Fig. 34 Tightening the screws

Fig. 33 Union nut is turned 90 °19. Tighten the four screws with 33 Nm.

20. Connect the pump and motor again. Make sure that the mark "UP" points upwards so the drain hole points downwards.



TM06 4596 2515

Fig. 35 Correct position of "UP"

TM06 0964 1314

5.8 Aligning pump and motor

5.8.1 Before aligning pump and motor

Before aligning the pump and motor, make sure that the drain holes are pointing downwards. At the same time, the inlet pipe must point upwards (position 12 o'clock).

This has to be done to ensure correct operation of the pump as well as easy service and maintenance. You can change the position of the inlet pipe at a later time. Carefully follow the instructions in section *5.8.2 Aligning motor and pump*.

Inlet pipe



English (GB)

The support foot must not impose any tension on Caution the pump!

Fig. 36 Position of drain holes

5.8.2 Aligning motor and pump

Align the motor and pump before you tighten the bolts. To ensure correct installation, follow this procedure:



English (GB)

5.8.3 Positioning the inlet pipe

To change the position of the pipe, follow this procedure.



6. Software

In this section you find information about how to set parameters via PC.

6.1 Grundfos BMS hs

Find the newest setting software at the Leroy-Somer website: http://www.emersonindustrial.com.

6.1.1 POWERDRIVE FX, MD and MD2

With MDX-SOFT, setting parameters and supervising the POWERDRIVE from a PC is very user-friendly. Numerous functions are available:

- · quick commissioning with the simplified menu
- · file saving
- help file
- · comparison of two files or one file with the factory settings
- · supervision in table or progress bar form
- · diagnostics
- representation of parameters in a table.

You can download the MDX-SOFT software from the Internet at the following address: http://www.leroy-somer.com/fr/ telechargements/logiciels/

To connect the PC to the POWERDRIVE, use an "MDXUSBIsolator" isolated USB kit.

Procedure:

 Connect the PC (USB-A) to the POWERDRIVE controller (USB-B) via the USB connection. The communication is ready when you can read the "USB" on the display of the red indicator light



2. Start up the MDX commissioning software. Use the help menu displayed as a "?". Here you find a guide on how to use the program.



- Select an action
 "Supervision only"
 - "Download drive settings"
 - "Create new file"
 - "Open existing file"
 - "Data logger".



- 4. Select the needed action menu
 - "Simplified menu"
 - "Advanced menu"
 - "General setup"
 - "Supervision menu"
 - "Monitoring"
 - "Charts".



- 5. Save the changes and exit the program.
- 6. Remove the USB connection.

6.2 Grundfos BMS hp

Grundfos BMS hp is setup by factory. The settings are default settings for a Grundfos BMSX application.

You can change the user specific parameters (duty point etc.) via either:

- Grundfos R100
- Grundfos PC tool link
- Grundfos GO.

For further information, see the installation and operating instructions for Grundfos MGE.

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7. Pressure exchanger

The pressure exchanger requires no maintenance.



English (GB)

Warning

The water flow through the pressure exchanger must not exceed rated flow. See the pressure exchanger nameplate.



Warning

If you detect an abnormal sound, do not dismantle the unit. This action can void the warranty. Instead, call Grundfos Service.

You find information about the pressure exchanger on this website: http://www.energyrecovery.com.

8. Fault finding

8.1 BMS hs and BMST



Warning

Before starting work on the product, make sure that the power supply has been switched off and that it cannot be accidentally switched on.

Fa	ult	Ро	ssible cause	Remedy			
1.	The pump starts or stops occasionally during operation.	a)	No water supply. The low-pressure switch has cut out.	Check that the low-pressure switch functions normally and is adjusted correctly. Check that the minimum inlet pressure is correct. If not, check the feed pump. See section <i>BMS hs startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).			
2.	 The pump stops during operation. 		The fuses are blown.	Check all fuses in the control circuit. Replace defective fuses. After a cut-out, find the cause of a possible short circuit. If the fuses are hot when you replace them, check that the load of the individual phases does not exceed the motor current during operation. Identify the cause of the load.			
			The frequency converter has tripped.	Reset the frequency converter.			
		c)	The motor/supply cable is defective.	Check the motor and cable.			
3.	The pump runs, but generates no pressure and delivers no water.	a)	No or insufficient water supply to the pump.	Check that the inlet pressure during operation is at least 1 bar for BMS hs and 2 bar for BMST. If so, the water supply is OK. Stop and vent the system. Restart the pump as described in sections <i>BMS hs</i> <i>startup</i> , <i>BMS hp startup</i> and <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337). Check the functioning of the pump.			
		b)	The piping system, pump or nozzle is choked up.	Check the piping system, pump and nozzle.			
		c)	The prefilter is choked up.	Clean the prefilter.			
4.	The pump runs at reduced capacity.		The valves on the discharge side are partly closed or blocked.	Check the valves.			
			The discharge pipe is partly blocked by impurities.	Clean or replace the discharge pipe. Measure the discharge pressure, and compare the value with the calculated data. See the "Technical specifications" supplied with the system.			
		f)	The pump is partly blocked by impurities.	Pull the pump out of the sleeve. Dismantle, clean and check the pump. Replace any defective parts.			
		g)	The pump is defective.	Pull the pump out of the sleeve. Dismantle, clean and check the pump. Replace any defective parts.			
		h)	The prefilter is choked up.	Clean the prefilter.			

8.2 BMS hp

English (GB)

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Warning Before starting work on the product, make sure that the power supply has been switched off and that it cannot be accidentally switched on.

Fault		Pc	essible cause	Remedy			
 The pump stops occasionally during operation. 			No or insufficient water supply. The pressure switch has cut out.	Check that the pressure switch functions normally without delay and is adjusted correctly. Check that the minimum inlet pressure is correct.			
			The capacity is too small. The flow switch has cut out.	The discharge pipe is totally or partly blocked due to incorrect adjustment of a manually operated valve or failure in the solenoid valve or the motor-operated valve. Check these valves. The flow switch is faulty or incorrectly adjusted. Check and adjust the switch.			
2.	The pump does not run.	a)	The fuses are blown.	Check all fuses in the control circuit. Replace defective fuses. After a cut-out, find the cause of a possible short circuit.			
				If the fuses are hot when you replace them, check that the load of the individual phases does not exceed the motor current during operation. Identify the cause of the load.			
				If the fuses are not hot immediately after the cut-out, identify the cause of a possible short circuit.			
		b)	The frequency converter has tripped.	Reset the unit.			
		c)	The motor/supply cable is defective.	Check the motor and cable. See section <i>Electrical installation</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).			
3.	The pump runs, but generates no pressure and delivers no water.		No or insufficient water supply to the pump or air in the system.	Check that the inlet pressure during operation is at least 1 bar. If so, the water supply is OK. Stop and vent the system. Restart the system as described in section <i>BMSX system</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337). If the pump is defective, dismantle and repair or replace it.			
		b)	The suction parts are blocked.	Pull the pump out of the sleeve, and clean the suction parts.			
4.	The pump runs at reduced capacity (flow	c)	The valves on the discharge side are partly closed or blocked.	Check the valves.			
	and pressure).	d)	The discharge pipe is partly blocked by impurities.	Measure the discharge pressure, and compare the value with the calculated data. Clean or replace the discharge pipe.			
		e)	The pump is partly blocked by impurities.	Pull the pump out of the sleeve. Dismantle, clean and check the pump. Replace defective parts.			
		f)	The pump is defective.	Pull the pump out of the sleeve. Dismantle, clean and check the pump. Replace defective parts.			

8.3 Pressure exchanger



Warning

Before starting work on the product, make sure that the power supply has been switched off and

that it cannot be accidentally switched on.

Fault		Ро	ssible cause	Remedy				
1.	Excessive sound pressure level.		The pressure exchanger operates above the rated flow rates on the low-pressure side, high-pressure side or both.	Immediately reduce the flow rate by adjusting the BMS hp pump and control valve (V2). Rebalance the system as described in section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
				To increase the system capacity, add the pressure exchanger pump(s) in parallel to the existing pumps.				
		b)	The pressure exchanger pump operates with little or no backpressure.	Increase the backpressure by adjusting the low- pressure reject-water valve (V3). Rebalance the system as described in section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
		c)	Air in the system.	Vent the system.				
2.	Excessively high recovery in the SWRO system.	a)	The BMS hs is operating at a flow rate that is too high.	Check that the main BMS hs flow rate does not exceed the membrane array production capacity for a given temperature, salinity and fouling factor.				
		b)	Increased salinity or raw-water temperature.	Adjust flow rates in the system. See section <i>BMSX</i> system in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
3.	High salinity in the high-pressure seawater feed stream.		Unbalanced system.	See section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
		b)	A jammed or stalled rotor short-circuits the high-pressure reject water with the high- pressure feed water. No exchange occurs; no audible rotation.	See fault number 5.				
4.	The low-pressure flow is lower than the high- pressure flow which entails mixing and high SWRO feed water salinity.a) Operating pressure excl the rated flow rate resul rotation and increased r		Operating pressure exchanger pumps below the rated flow rate results in low rotor rotation and increased mixing.	Increase and balance the flows through the pressure exchanger pump. Do not exceed the recommended maximum flow rates. To increase the system capacity, add pressure exchanger pump(s) in parallel to the existing pumps. See section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
		b)	Malfunctioning and/or stalled BMS hp pump.	Check the rotation, operation, flow rates and pressures of the BMS hp pump.				
5.	Stalled rotor (no audible rotation).	a)	The system operates above the rated pressure or below the rated flow capacity.	See section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
		b)	Debris or foreign particles in the device.	Contact Grundfos Service.				
		c)	The system is not properly flow-balanced.	See section <i>Startup</i> in the BMS hp, BMS hs installation and operation instructions (publication number 98567337).				
6.	Low reject flow.	a)	Excessive pressure losses through the SWRO system.	Contact Grundfos Service.				
		b)	Malfunctioning and/or stalled BMS hp pump.	Check the operation, flow rates and pressures of the BMS hp pump.				

9. Checking the motor and cable

1.	Supply voltage	TM00 1371 3597	Measure the voltage between the phases with a voltmeter. Connect the voltmeter to the terminals of the frequency converter.	When the motor is loaded, the voltage must be within ± 5 % of the rated voltage. If the voltage varies more than that, the motor may burn. If the voltage is constantly too high or too low, replace the motor by a motor that corresponds to the supply voltage. Large variations in the supply voltage indicate poor power supply, stop the pump until the defect has been found. It may be necessary to reset the frequency converter.
2.	2. Current consumption		Measure the current of each phase while the pump is operating at a constant discharge pressure, if possible at the capacity where the motor is most heavily loaded. For information on the normal operating current, see the "Technical specifications".	 The difference between the current of the phase with the highest amp consumption and the one with the lowest current consumption must not exceed 10 % of the lowest current consumption. If the difference exceeds 10 % of the lowest current consumption, or if the current exceeds the full-load current, check these possible faults: A damaged pump is causing the motor to be overloaded. Pull the pump out of the sleeve for overhaul. The motor windings are short-circuited or partly disjointed. Too high or too low supply voltage. Poor connection in leads. Weak cables.



Do not perform a standard insulation test (high voltage test).





11. Data report, POWERDRIVE

English (GB)



To be completed by the Grundfos Service Technician servicing the equipment – complete all questions.													
Date of intervention			Pump Start Date										
Drive Serial No.			ailure	Date									
Motor Serial No.			Total Hours										
Part No. of failed parts:			Drive	Туре	/ Mode	l:							
				Trip	Log Deta	ils							
Status preceding trip (#17.11)				Trip ł	nistory		Trip				Date	& Time	1
Status at trip (#17.12)				Trip 1 (#	10.20)				(#17.1	8 & #	17.19)		
Time between states (#17.13)				Trip 2 (#	10.21)				(#17.2	0 & #	17.21)		
Minimum supply voltage (#17.	.31)			Trip 3 (#	10.22)				(#17.2	2 & #	17.23)		
Maximum U,V,W temperature	(#17.34)			Trip 4 (#	10.23)				(#17.2	4 & #	17.25)		
Average DC BUS Voltage (#1	7.38)			Trip 5 (#	10.24)				(#17.2	6 & #	17.27)		
Average Motor Speed (#17.39	9)			Trip 6 (#	10.25)				N/A				
Average Motor Current (#17.4	-0)			Trip 7 (#	10.26)				N/A				
IGBT W av. Temp (#17.44)				Trip 8 (#	10.27)				N/A				
Rectifier av. Temp (#17.45)				Trip 9 (#	10.28)				N/A				
Average supply Voltage (#17.	48)			Trip 10 (i	#10.29)				N/A				
	<u> </u>			Gene	eral Chec	KS		1					
All 3-Phase wiring connection	s checked	? Y		No 🗌				Fast f	uses d	amag	ed?	Yes 🗋	No 📋
All motor connections checked	d? Yes												
			or (#17		Ive Diagn	OSTICS	5	<u></u>	7.05)				
PROCEED TO A CONTROL AND INT	ERFACE BC		57 (#17	.01 = fes)		IEIHE	IESTRES	ntorfago	7.05)	1		Non	• □
	Fass						TECT DE					NOT	
PROCEED TO A POWER MODULE T	237 (#17.0	JZ = TE	S) AND	INDICATE IT	Fror Motor	(6)	TESTRE	SULT (#1	17.00)				
Fasseu (1)						Error II & V Phase (7)							
Error V Phase (2)			Erro			$\frac{11010 \text{ W Flase}(7)}{2}$							
Error W Phase (3)						Fror II & W Phase (9)							
Error Poptifior (5)						Error STO not connected (10)							
Error code (#17.08)				(EII01 310								
			Re	eter to the	commission	ning m	anuai (#	17.06) 10	or erro	r code	detai	IS / COIT	iments
				MOI		5							
Winding insulation measure	ement > 20) ΜΩ				Windir	ng Resis	tance M	leasure	ement			
Phase U 🗌 - Phase V 🗌 - Ph	nase W 🗌	l	U/V	phases :	Ω -	v / w	phases	:	Ω-	U/W	phase	es :	Ω
			Sit	e techn	ician cor	nmen	ts:						
Warranty Department Lise Only													
Return No.					\ \	Warra	nty?		Yes		N	0 🗆	
Test Engineer						Date le	ssued			<u> </u>			
Comments:					1 '								
Investigation Details:													
	I												